

Are you wondering how the login process will work with our new mobile and online banking?

I use my mobile banking app today.

If you have downloaded our CFCCU app from the Apple Store or Android Store and are already enrolled then you don't have to re-enroll after April 12th. The username and password for the upgraded version of online/mobile banking you set up on your app will be the same username and password for online banking. However, it will ask you to change your password on your first login.

I have enrolled in the CFCCU app but I can't remember my username and password.

If you forgot what your username and password are for the app you can click on "Help" within the app and obtain your username and password on your own without having to call the Credit Union. If you are in online banking click Forgot Username and password.

I only use the www.cfccu.org online banking today.

If you are using the online banking platform today and haven't enrolled in the CFCCU app then you will have to enroll as a new user by clicking on Register to begin the enrollment process. Your existing username and password will not work. The good news is that you can do this on your own without having to call the Credit Union. When you are at the login page click on "**New User Registration.**" It will ask you the basic account information to confirm your identity.

When using the website, you will need to do the Forgot Username or Password when signing into www.cfccu.org for the first time on or after April 12th.